

Media Release



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***myHomeEnergy* portal reaches 10,000 user milestone**

AusNet Services reached an important milestone this week when the 10,000th electricity customer subscribed to its portal, *myHomeEnergy*.

myHomeEnergy is a free web portal that helps customers monitor their electricity use and manage costs by uploading the customer's 30-minute usage and five-minute demand data from the smart meter.

AusNet Services Customer Services Manager, Shelley Cussen, said: "Since launching in November 2012, *myHomeEnergy* has become an effective customer tool to access usage data and many other features for customers to help manage their electricity costs.

"Customer feedback has been positive on the ability to compare their usage profiles to similar households – including the size of the home, occupants and location – along with the ability to set usage targets and access energy-saving tips.

"For AusNet Services, it has provided us with an insight into the way our customers consume electricity, helping us to provide a safe and reliable electricity supply," she said.

AusNet Services' residential and small business customers can register for *myHomeEnergy* via <https://myhomeenergy.com.au> or email applications@myHomeEnergy.com.au.

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About AusNet Services

AusNet Services is Victoria's largest energy delivery service, owning and operating approximately \$11 billion of electricity and gas distribution assets that connect into more than 1.3 million Victorian homes and businesses.

Based in Melbourne, AusNet Services employs more than 2,500, including its Select Solutions and Geomatic Technologies businesses, and is listed on the Australian Securities Exchange (ASX: AST) and Singapore Exchange.