

Media Release



30 September 2014

Warragul customer forum: have your say

AusNet Services, formerly SP AusNet, is hosting a forum in Warragul for customers to have their say in the company's next regulatory submission, which among other things sets investment programs and prices.

Shelley Cussen, AusNet Services' Manager, Customer Services, welcomed the community to have their say while learning more about the role AusNet Services plays in the community.

"AusNet Services owns the infrastructure that supplies electricity into homes and businesses in Gippsland and all of eastern Victoria," Shelley said.

"We operate to comprehensive economic and safety regulations, designed to provide a safe and reliable electricity supply in the long term interests of consumers.

"At the forum we are aiming to help customers understand the activities and costs to run an electricity network and an opportunity to provide feedback for consideration into our programs which will form part of our regulatory submission for the 2016-20 period," she said.

This is the third customer forum AusNet Services has hosted for its customers.

At the forum, attendees will have an opportunity to discuss a range of industry and customer trends, such as the impact of air conditioners and solar systems, along with the components and programs that feed into electricity bills.

Details on the customer forum:

Tuesday 7 October 2014
5:30pm – 7:30pm
Warragul Country Club

Please note that light refreshments will be provided and that customers interested in attending the forum can register by calling 1300 360 795 or by visiting www.ausnetservices.com.au.

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About AusNet Services

AusNet Services is Victoria's largest energy delivery service, owning and operating approximately \$11 billion of electricity and gas distribution assets that connect into more than 1.3 million Victorian homes and businesses.

Based in Melbourne, AusNet Services employs more than 2,200, including its Select Solutions and Geomatic Technologies businesses, and is listed on the Australian Securities Exchange (ASX: AST) and Singapore Exchange.

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