



A bright idea

Leave a light on in the house, that way you'll know when the power is back on!

Life support customers

If life support equipment is operating in your home, please review your contingency plan and be ready to follow it when the power is off. For questions, or more support call our 24/7 Life Support priority line on 1800 818 832 .

Food safety

Keep the food in your fridge or freezer fresh by keeping the doors closed when possible. For more food safety tips visit www.health.vic.gov.au/foodsafety or call the Department of Health on 1300 364 352.

Prepare for a power outage



Mobile phones and tablets

Cordless phones won't work when the power is off. Fully charge your mobile phones and tablets before the outage, and use low power mode to save battery during an outage.



Electrical appliances

Consider switching off or unplugging sensitive electrical and electronic equipment before the outage.



Working from home

If you rely on internet access for work or study, you might need to work from another location while the power is out.



Electric gates and doors

If your property has electric gates or doors, check to make sure you can operate them manually or if they have a battery backup.



Gas appliances

Gas ducted heating and cooling systems won't work while the power is off. Gas cooking appliances will need to be lit using a match or lighter.



Water pumps

If you use electricity to run a water pump, make sure you have an alternative water source to use during an outage.



Stay connected

Your family or neighbours might need extra support during power outages. If you can, check in on them to see if there's anything they need help with.



Generators

Use generators with extreme caution and only to power appliances directly. Only a registered electrician should be connecting generators.

Need more information?



1300 360 795



ausnetservices.com.au



AusNet Services



We speak your language. If you need an interpreter, please call **13 14 50**



Provide our phone number when choosing your preferred relay service access option



Solar customers

Some solar powered appliances may be affected by power outages. Contact your manufacturer to see if you need to take any special action.



Travel safely

There may be some changes to local road conditions or traffic management while the power is off.