

## EDPR Customer Forum – Week 6 Agenda

August 17, 20, 21

AusNet Services offices (Level 29, Botanical room)

### Agenda

Timing	Topic	Presenter
<b>Friday 17 August</b>		
9:00-10:30am	Private Customer Forum meeting	
10:30-11:00am	Objective for Week 6	Rob Ball / Charlotte Eddy
11:00am-12:30pm	<b>Negotiating position notes</b> <ul style="list-style-type: none"> <li>• First impressions from Forum</li> <li>• Initial questions / information requests for AST and AER</li> </ul>	
<b>12:30-1:30pm</b>	<b>Lunch</b>	
1:30-3:00pm	Private Customer Forum meeting	
3:00-4:00pm	AusNet Services' revenue drivers	Charlotte Eddy / Edwin Chan AER staff
4:00-4:30pm	Private Customer Forum meeting	
<b>Monday 20 August</b>		
9:00-10:00am	Private Customer Forum meeting	
10:00-10:30am	Further information requests from the Forum	
10:30am-12:30pm	Presentation on SME survey results Reflections on Community Energy Forums	Helen Bartley Community Energy Forum attendees
<b>12:30-1:30pm</b>	<b>Lunch</b>	
1:45-2:15pm	Presentation at RES Offsite ( <b>L20, CPA Building</b> )	Tony Robinson
2:30-4:00pm	Customer Forum meeting with Mark McLeish / AER staff	
4:00-4:30pm	Private Customer Forum meeting	
<b>Tuesday 21 August</b>		
9:00-10:00am	Private Customer Forum meeting	

Timing	Topic	Presenter
10:00-10:30am	Further information requests from the Forum	
10:30am-11:30am	Revenue model training	Rob Ball / Steve Martin
11:30am-12:30pm	Negotiating approach	Rob Ball / Charlotte Eddy
<b>12:30-1:30pm</b>	<b>Lunch</b>	
1:30-4:00pm	Private Customer Forum meeting	
4:00-4:30pm	Next steps	Rob Ball / Charlotte Eddy